

John Parker's Professional Development Adventures Menu

BUSINESS WRITING

Business Writing made Simple and Strong
E-mail in the Workplace
Writing, Managing, and Marketing Policies and Procedures

CHANGE MANAGEMENT

Adapting to Change with Resilience
Change Challenges & Skills
Change--Managing Change in Programs
Embracing Change and Moving Forward
Going through Change Together
How to Stay Sane in Tough Times
Leading Successfully through Times of Chaos
Maintaining Morale in the Midst of Change
Supporting Your Staff in the Midst of Change
Understanding and Handling Change

COLLABORATION

Building Trust in Yourself and Others
Business Process Improvement
Collaborating with Partners
Communication Excellence in Meetings
Design Day for Leadership Planning
Improving Communication
Innovation and Creativity
Problem Solving and Critical Thinking
Tools for Successful Communication
Total Quality Management Introduction
Total Quality Management Problem Solving Tools
Visioning for Collaboration

CONFLICT RESOLUTION

Being Effective with Difficult People
Conflict Resolution for Customer Service
Defusing Difficult Situations
Defusing Hostility and Violence
Prejudice & Bias in Human Services

LEADERSHIP

Coaching and Mentoring
Emerging Supervisor Boot Camp
Emotional Intelligence for Leaders
Generational Diversity for Leaders
Keys to Successful Team Leadership
Leading Through Chaos and Change
Management Styles for Success
Problem Solving for Managers

MOTIVATING

Developing a Positive Attitude
Interviewing Skills to Motivate Clients
Motivating Clients
Motivating Yourself and Others
Motivation and Self Care
Re-charging Self and Staff
Revitalizing the Human Services Professional
Revitalizing Yourself Through Trust-Building

SERVICE EXCELLENCE

Communicating for Service Excellence
Delivering Excellent Customer Service
Developing Action Plans for Excellent Service
Ethics and Values for Service Excellence
Improving Communication for Excellent Service
Positive Work Attitudes
Professional Customer Service
Service with Compassion

PROFESSIONAL DEVELOPMENT

Become a Better Communicator
Creating a Motivating Workplace
Creating an Empowered Workforce
Getting Energized and Staying that Way
Maintaining Professional Objectivity & Composure
Training for Trainers - Making Training Stick
Managing Your Career
Managing Multiple Projects, Objectives & Deadlines
Managing Yourself on the Job.
Organizing Your Work and Work Space
Projecting a More Professional Image
Staying Positive for Professional Success
Time Management that Works

STRESS MANAGEMENT

Managing Stress in the Adult and Aging World
Perception, Communication & Stress
Reducing and Managing Stress Success Strategies
Reducing Stress and Burnout
Stress Management for Managers
Wellness in the Workplace

TEAM-BUILDING

Building & Motivating Teams
Tapping the Power of Groups
Trust-Building for Teams
Excelling as a Highly Effective Team Leader

